

CYNGOR SIR POWYS COUNTY COUNCIL

CABINET EXECUTIVE

6 July 2021

REPORT AUTHOR: County Councillor Myfanwy Alexander
Portfolio Holder for Adult Social Care and Welsh
Language

REPORT TITLE: Transforming Prevention Services: Roll-out and
mainstreaming of Home Support Services across Powys

REPORT FOR: Decision / Discussion

1. Purpose

1.1 The aim of this proposal is to make the transformation of prevention services within Live Well and Age Well Commissioning a strategic priority by bringing together several overlapping and compatible workstreams/ service provision to deliver on the strategic objective to roll-out and mainstream home support services from three to all thirteen localities in Powys. And, in doing so, optimise sustainable approaches and value for money in service commissioning and delivery.

2. Background

2.1 Home Support is an early intervention service for citizens (50+) that provides the support and practical assistance an individual may need in their day-to-day life to stay living at home, safely and independently. This includes a range of scheduled interventions and unscheduled support 24/7 (OOH as first responders through community alarms).

2.2 Home Support is an integral part of the One Powys/Vision 2020/25 prevention and early intervention programme and helps to optimise health and wellbeing, reduce the impact of isolation and loneliness and the prevention and/or delay in the escalation of needs and more formal care and support.

2.3 In 2018 Integrated Care Fund (ICF) funding was awarded to support the development and roll-out/pilot of the Rhayader Home Support Service to a further three of the thirteen Powys localities - East Radnor (Presteigne and Knighton), Llandrindod Wells and Llanidloes. Comprehensive evaluation (and resulting recommendations) after the first year secured a further 2 years of ICF funding to March 31st, 2021, to support the on-going development,

mainstreaming and roll-out of Home Support services across Powys. In January 2021, the Welsh Government, and local Regional Partnership Board (RPB), extended ICF funding for a further year to March 31st, 2022, to support the project to deliver aims and actions delayed due to the pandemic.

- 2.4 The Home Support service specification developed and drawn up at the beginning of the project indicated the anticipated outcomes at an individual, operational, and 'system'/community level. The aim of this approach has been to embed outcome-based decision making into the planning, commissioning, delivering, and reviewing of services and ensure accountability within partnerships and programmes of work. Since 2018 each service area has recorded data daily to provide monthly reports in relation to the outcomes, and show what has been delivered, how well the service has been delivered/received and the difference the service has made.
- 2.5 Consequently, there is a substantial amount of local data demonstrating the work and impact Home Support services have had within the areas in which they operate. This is evidenced in the first annual report (2018/19) published in June 2019 which resulted in several strategic and operational recommendations to support the development and progression of the project. Whilst progress has been made in 2019/2020 to deliver on the recommendations, there has been a delay in achieving them all due to the pandemic and resultant PCC 'business critical' focus. Indeed, Home Support activity increased and adapted to ensure the most vulnerable citizens have access to support, which has been a crucial part of the PCC and indeed Powys-wide Covid-19 response.
- 2.6 Concurrently, since May 2020, the Livewell Commissioning team has engaged significantly with the twenty Community and Voluntary Service (CVS) grant funded organisations. This secured positive relationships, communications, and support for/with each organisation. It also provided the opportunity to review, develop and improve commissioning practices and service procurement in relation to preventative approaches and interventions and the role of CVS organisations and PCC provision within that. Also, during this time, there has been further development of the North Powys Project including the review the Integrated Community Model of Care, home-based care/community-based/early intervention pathways and the aims and principles of the Section 33 partnership agreement.
- 2.7 The consequential learning across all these areas of work have prompted very real opportunities to join up, pool and deliver on the overarching strategic objective of the Home Support project to transform prevention services across Powys by securing sustainable approaches and value for money in the provision of support for individuals living at home in Powys. Specifically, this means realising the ambition to roll-out and mainstream home support services in all

the Powys localities, and in doing so support innovative and proven interventions that optimise independence and in doing so ensure that citizens in Powys have access to support as and when they need to.

2.8 Please see supporting papers for detail/more information embedded in the Appendix:

- Transforming Prevention Services: Roll-out and mainstreaming of Home Support Services across Powys Single Business Justification (Spring 2021) Version 6 (03.06.21)
- Transforming Prevention Services: Roll-out and mainstreaming of Home Support Services across Powys. Scoping Paper (Spring 2021) Version 6 (14/05/21)
- 3-Year Project Review (Draft/Incomplete), April 1st, 2018 – March 31st, 2021. Version 5 (15/05/21)
- Powys Home Support Annual Report April 1st, 2018 – March 31st, 2019. FV (03/06/12)

3. **Advice**

3.1 Cabinet to approve and support of the transformational development, roll-out and delivery of Home Support from three to thirteen localities in Powys. This will require:

- 3.1.1 Co-production by bringing together several overlapping and compatible Live Well/PCC/PTHB workstreams/service provision
- 3.1.2 Rethinking/re-designing current service provision
- 3.1.3 Re-engineering/redirecting of current resources/finances and/or new resourcing/cost pressure to fund the roll-out.

3.2 **Social Services Board Feedback (21/04/21):**

- 3.2.1 The Social Services Board recognised the opportunities in developing home support and gave their support for continuing with the project.
- 3.2.2 The Board requested that the development should be considered by Scrutiny and the Cabinet to support the principle of developing home support across Powys and to:
 - 3.2.2.1 Develop the service incrementally as opportunities arise
 - 3.2.2.2 To include development of home support into the financial resource modelling and integrated business planning for future years to ensure that costs avoided (because of home support) are re-invested into the development of this early intervention service.
- 3.2.3 Need to consider and recognise the impact the service will have on the carbon footprint (i.e., less travel, fewer ambulance call outs).
- 3.2.4 To introduce a Home Support Steering Group to included wider stakeholders to drive investment and development.

3.3 Live Well Partnership Home Support Roll-out: Reflective Workshop (19/05/21)

3.3.1 Very positive engagement and feedback from all participants. Successful ICF project which has thus far demonstrated that Home Support is a proven model. The workshop all agreed that as a partnership, all participants supported the proposal to roll-out Home Support across all Powys localities. Additional to SSB feedback, the workshop highlighted opportunities to consider:

3.3.1.1 Alliance contracting approach/Asset-based Community development

3.3.1.2 Sustainable collaborative governance and community asset working – ‘co-producing and procuring’ Home Support via existing community services/residents and devolved /local service management and delivery and reduced carbon footprint

3.3.1.3 Supporting ‘incomers’ to integrate/reduce social isolation/ownership of local community service by encouraging volunteering in Home Support and then if/as necessary receive Home Support services in later years

3.3.1.4 Optimizing intergenerational partnerships

3.3.1.5 Tailoring presentations to reflect audience benefits including service specific statutory support, cost avoidances and case studies

3.3.1.6 Opportunities for people with a range of needs including learning disabilities/autism and linking into CVS provision and other services (WAST/Fire and Rescue, Housing, Health)

3.3.1.7 Outcome: Presentation and meeting notes to be circulated and all comments will be added to Home Support Action Plan and summary of workshop will be included in forthcoming board papers

3.4 This development opportunity is going to be considered by the Age Well Partnership, and the Regional Partnership Board, to continue the partnership support.

3.5 The development of home support will be undertaken in conjunction and interwoven with other developments, such as the roll-out of Technology Enabled Care (TEC) and the extra care schemes. The extra care scheme in Ystradgynlais will provide an outreach home support services for the wider community in that area.

4. Resource Implications

4.1 The development of this service will be managed fully within the Adult Social Care budget and will not require investment, other than that provided by partners or funded through other cost avoidance and saving measures made by Adult Social Care.

4.2 The process of development will be incremental and on a locality basis. The opportunities to redirect or repurpose funding will be identified per locality. Each locality is unique in terms of the

demographic and existing community provision and as such the reconfiguration options will be varied. The process going forward will involve the development of single, locality individual business cases which will clearly identify the opportunities for redirection of resources within Adult Services' existing financial envelope.

4.3 The examples given below are an indication only and would only need to be considered if the service was being developed over a short period of time and seeking investment from the Council. This is not the case (see 4.1) and 4.4 should be viewed as an overarching estimate of service costs only.

4.4 Initial scoping to finance the set-up and roll-out of Home Support extend/re-engineer locality services (new/re-directed/temp pump priming (ICF/Transformational/match funding/other funds) to deliver the full Home Support model:

13 Home Support Localities		10 Home Support Localities	
Project/Officer Costs	£90,000.00	Project/Officer Costs	£90,000.00
Set up for 11 localities (as R/LWHS & ERHS in place)	£148,000.00	Set up for 8 localities (as R/LWHS & ERHS in place)	£108,000.00
Ongoing/Annual for 13 localities	£1,581,180.12	Ongoing/Annual for 10 localities	£1,216,292.40
Total	£1,819,180.12	Total	£1,414,292.40

-£55,000	Without CIW Reg set up in 11 L	-£40,000	Without CIW Reg in set up in 8L
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4.5 The Head of Finance (Section 151 officer) notes that the development of the service will be managed within the existing Adult Social Care budget through the redirection and repurposing of funding released elsewhere within the service, or through the securing of additional funding streams. Business cases which will clearly identify the opportunities for redirection of resources will be submitted to support this and to demonstrate the impact of the change on service users. On this basis the recommendation can be supported.

5. Legal implications

5.1 There are no legal implications to this development, which aligns fully with the Social Services and Wellbeing (Wales) Act 2014 and the Code of Practice on early intervention and prevention.

5.2 **Monitoring Officer Comments**

6. Data Protection

- 6.1 There are no data protection implications to the proposals set out in this report.

7. Comment from local member(s)

- 7.1 This is a service development across the county and, as such, will be of interest to all local members.

8. Integrated Impact Assessment

- 8.1 As this report relates to developing and rolling-out a new early help service for adults in Powys it is not anticipated that there will be any negative impacts and, as such, an Integrated Impact Assessment is not required.

9. Recommendation

- 9.1 To support the development of home support services across Powys incrementally when finance becomes available and for the Head of Commissioning to ensure that the development is fully funded, either from existing finances, cost avoidance/savings re-investment, wider grant or national government funding opportunities, or from partner investments.

Contact Officer:	Rachel Evans
Email:	rachel.evans@powys.gov.uk
Head of Service:	Dylan Owen
Corporate Director:	Alison Bulman

Appendices

- Transforming Prevention Services: Roll-out and mainstreaming of Home Support Services across Powys Single Business Justification (Spring 2021) Version 6 (3.6.21)
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